

# Using Modifiers to Improve Claim Accuracy

Documenting the Complete Patient Story



Federal, state and private payers report that incorrect use of modifiers is among the top reasons for billing errors.

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## Reasons to Attend

- 1 Get examples that explain special modifier use such as when billing for a separately identifiable EM service on the same day as a minor surgery.
- 2 Learn the categories and correct use of modifiers including the four HCPCS modifiers established by CMS to define subsets of the -59 modifier.
- 3 Find out how to rank a modifier using the three categories and ranking rules when multiple modifier categories are used.
- 4 Modifier usage is an effective way to increase communication between providers and payers to report special circumstances with our patients.
- 5 Get tools and tips to help decrease rejects or denials that occur due to lack of a modifier.

# How is your confidence level when applying modifiers? An audit letter might make you second-guess yourself.

Don't lose revenue because of modifier misuse, non-use or just to bypass CCI edits! This class will explain modifiers and when it is appropriate to use a modifier to obtain proper payment.

## Class Highlights:

- Tips for correct use of -X(EPSU) modifiers
- List and explanation of Levels I and II modifiers
- E&M modifiers
- HCPCS modifiers
- Surgical Modifiers
- Guidelines and usage tips
- Negative impacts of modifiers
- Sharpen knowledge of CPT<sup>®</sup> guidelines related to modifier usage
- Why pricing modifiers are considered part of the seven-digit procedure code by CMS
- Use of modifiers when services are in the global period
- The difference between modifiers 25 & 59 and modifiers 52 & 53
- Inclusion of medical necessity in documentation to support the use of modifiers
- Audit risks and identification of abuse of modifiers as reported by CMS

## Who Should Attend

Coders, billers, practice managers, charge entry and insurance specialist dealing with appeals should attend.

## Prerequisites

At least one year of coding/billing experience for outpatient services is recommended.

## What to Bring

Current year CPT and HCPCS manuals are required for this class.

## Continuing Education



Continuing Education credits are awarded for attendance at this program. See PMI's web site for further details.

## Practice Management Institute

Practice Management Institute® (PMI) teaches physicians and their staffs how to properly navigate complex health care issues and secure every dollar rightfully due. PMI programs focus on solutions for coding, reimbursement, compliance and practice productivity. These training programs have been hosted in leading hospitals, medical societies and colleges across the U.S. for more than 30 years.

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## PMI awards certification by exam in four administrative areas:



Certified Medical **Coder** (CMC)®



Certified Medical **Insurance Specialist** (CMIS)®



Certified Medical **Office Manager** (CMOM)®



Certified Medical **Compliance Officer** (CMCO)®